# COTTONWOOD PUBLIC LIBRARY BOARD MEETING

# Tuesday April 21st @ 4:30pm Library Meeting Room Agenda

## Call to Order

- I. Minutes
- II. Library Director's Report
- III. Old Business: Youth Services Adult Policy FY2010 Budget
- IV. New Business: Volunteer Party Evaluation
- V. Yavapai Library Network Update
- VI. Correspondence

VII. Public Comment—The Board will receive comments from the public. Those wishing to address the Board need not request permission in advance. A three-minute limit per commenter will be observed. Action taken as a result of public comment will be limited to directing staff to study the matter, or scheduling the matter for consideration and decision at a later date, so the matter can be properly placed on an agenda as required by the Arizona open meeting law.

- VIII. Future Agenda Items & Calendar Updates
  - IX. Adjournment

Unaccompanied Adults in the Youth Services Area

Adults unaccompanied by minors in the Youth Services area should have their informational needs handled by library staff in a quick and efficient manner so the adult(s) can leave the children's area. The expansion area will certainly draw in a number of adults without children but if an adult attempts to linger, i.e. take up residence at a

table, a staff member should approach them and ascertain if they are any informational needs the patron needs filled in Youth Services. If the patron says he/she is fine just sitting there then they need to be told of the library's policy. There is plenty of seating in the adult areas and patrons are allowed to take Youth Services materials into other parts of the library. If they have further issues or refuse to leave the senior staff person on duty should be called. At this point the person will once again be asked to leave the Youth Services area and told that a refusal to do so is in violation of library policy and the individual will have forfeited their ability to use the library for the remainder of the day. Refusal to leave immediately at this point will result in a call to the police department for assistance. Staff members should strive for the utmost civility in order to ameliorate a difficult exchange.

### Comments:

#### COMMENTS 031709 ON

Mar25 This is the 3<sup>rd</sup> time I've tripped on the corner of the new book rack. The bottom corner should cut out. **Or you could flatten out your steep learning curve. In this best of all worlds she would probably trip a fourth time, sue us and win. So I called maintenance in and had them hack up \$500 worth of endplates.** 

Apr14 This morning I requested a hold on <u>Come Home America</u> by Wm Greider minutes after I heard him interviewed on KNAU and I was told I was #5 at that point and the only copy was in Prescott. <u>Please get a copy for the Cottonwood library.</u> There seems to be a demand. There are over 300,000 patrons in the county system. Five holds is an insignificant amount. There are 203 on Grisham's *The Associate*. One thing I have learned is never to expect anyone who underlines to say a simple "Thank you". It's on order.

Apr14 Can you get this book: *Conscious Creation: Directing Energy to Get the Life You Want?* **Ordered** 

Apr15 Good place

Apr15 I like the library

Apr15 A page long comment on false overdue notices that I will read at the meeting.

Please let me know if there are any additions to the agenda.

Thanks, John